WELCOME TO USC HOUSING

We want to help make this academic year a success for you, so we are doing everything we can to help with your transition to living in university housing.

This brochure includes useful information about USC Housing services, facilities and procedures that will make your residence more enjoyable. Please take the time to become familiar with this information, as it will answer many of your questions and help you settle in with us.

For details, important dates and specific USC Housing provisions, please refer to the Housing Living Agreement available online at housing.usc.edu in the Forms section.

If you have questions that aren’t answered in this brochure, please contact the central Housing Office or the Customer Service Center for your building. Our professional and experienced staff will happily provide you with answers.

USC Housing wishes you a successful and rewarding 2021-2022!
GENERAL HOUSING INFORMATION

Addresses and Phone Numbers of the CSC assigned to you are found on pages 10-12

CUSTODIAL SERVICES
Custodial Services is responsible for the overall cleanliness of the common areas of more than 50 buildings in the USC Housing system. The professional, well-trained custodial staff is devoted to providing a pleasant environment that is conducive to the educational goals and general living conditions of our student residents. Please contact your Customer Service Center during its business hours or the Housing Maintenance hotline (after hours) at (213) 740-4646 should any situation arise that requires our attention. If you have any concerns regarding the level of service, please contact your Customer Service Center.

CUSTOMER SERVICE CENTERS
Your Customer Service Center is your connection to many services provided by USC Housing. Please consult the Housing Customer Service Centers Directory, located on pages 10-12, to find the Customer Service Center (CSC) responsible for your building. Each CSC is staffed by a full-time professional Housing team including a Customer Service Supervisor and a Building Services Manager. Student support staff provide additional assistance at each center. CSCs are responsible for check-in and check-out procedures, coordinating housekeeping and response to maintenance issues, and building and resident services. Most of these services and responsibilities of the CSC are described in this brochure. Please feel free to contact your CSC during business hours if you have any questions or concerns. Business hours for CSCs vary.

LAUNDRY FACILITIES
Each building has at least one laundry room with both washers and dryers, owned and operated by Wash Laundry Systems, a private company. Washing costs $1.50 a load and drying $1.25. All laundry machines are configured to accept credit/debit cards or the “WASH-Connect” app. Residents must provide their own laundry detergents. USC Housing recommends that students not leave their laundry unattended. Please report all repair needs (include location and machine number) immediately to your CSC or the USC Housing Maintenance hotline at (213) 740-4646. More information on laundry machines and their operation can be found at www.washlaundry.com/residents. WASH Laundry also offers on-line monitoring and an app for mobile users through their WaveVision service, www.mywavevision.com/. This information is posted in all our laundry facilities.

MAIL DELIVERY
The U.S. Post Office is responsible for mail delivery to off-campus University Housing facilities. Most University Park Campus and USC Village buildings have their mail distributed at either their Customer Service Centers or the FedEx Office for USC Village residents. To ensure proper and timely mail delivery, please refer to the address directory on pages 10-12. Packages that do not fit into mailboxes are accepted at CSCs and held for the resident to pick up. You will receive an e-mail notifying you that your package has arrived or you can request notification by text for faster service. To claim your package, you will need to present a valid picture ID to your CSC or, in the case of the USC Village, FedEx. CSCs will hold packages for no more than a month and are not responsible for perishable items. It is not recommended for cash to be sent via mail.

Please note: the US Postal Service will not forward mail from or to USC housing addresses in the 90089 zip code (University Park Campus and the USC Village). To avoid lost mail, it is not recommended to have important mail, such as bills or DMV registrations as examples, sent to a student’s school year 90089 address.
MAINTENANCE
The Housing Maintenance hotline at (213) 740-4646 operates 24 hours a day, seven days a week. Requests for service may be placed by phone or in person with your Customer Service Center, or online at the Maintenance website (hsmtma.usc.edu) or by clicking on the “Submit Work Order” box on the main Housing homepage. It’s a good idea to keep the work order number assigned to your report (or a copy of the actual work order) to reference repairs not completed within five working days. During the first several weeks of each semester there is usually a high volume of work orders placed by residents and there may be a slight delay in completing requested repairs; however, we will do everything we can to address issues as soon as possible.

Maintenance issues affecting the health and safety of students or problems that might cause personal injury are considered emergency situations and should be called in immediately to (213) 740-4646. These issues would include: exposed live electrical wires, a broken gas line or gas leak, people stuck in an elevator, power outages, backed-up drains/toilets, inoperative fire alarm systems, inability to lock/unlock a unit door, broken windows jeopardizing security, and major water leaks.

PARKING PERMITS
USC Transportation provides parking close to all University Park Campus housing facilities. A permit is required to park in any USC structure or lot. Spaces are limited. Visit the Transportation website at www.usc.edu/parking to check on availability or to apply for a permit.

RECYCLING
Items such as aluminum cans, glass bottles, cardboard and newspapers should be recycled. Consult your CSC for the locations of blue recycling bins in university housing buildings.

ROOM INVENTORY
After you check in, you will be required to complete a room inventory checklist to record the condition of your room/apartment and its furnishings. This checklist will serve as a reference when cleaning, damage, and loss charges are determined at checkout. (A list of estimated charges for damages will be available to you.) Each resident in a room/apartment is required to complete the checklist within 48 hours of checking-in. It will be reviewed by the CSC to address maintenance, housekeeping and furnishing issues as soon as possible.

VACUUM CLEANERS
Each CSC offers vacuum cleaners that may be checked out for the residents’ use. The limit for the use of this equipment is usually one hour, unless otherwise stated.
DEPARTMENT OF PUBLIC SAFETY

The University’s Department of Public Safety (DPS) operates 24 hours, seven days a week and is located on the ground floor of the Downey Way Parking structure. A DPS substation is located in University Village.

All emergencies should be reported immediately to DPS at (213) 740-4321 or by using the blue-light DPS emergency phones located both on and off campus. DPS officers can be reached at (213) 740-6000 for non-emergency issues. DPS also provides Community Services Officers who patrol and monitor all USC Housing facilities from 8:00pm until dawn and 24 hours a day during semester and spring breaks.

EMERGENCY EQUIPMENT

Tampering with emergency equipment (fire alarms, smoke detectors, hoses, extinguishers, sprinkler heads, etc.) is a misdemeanor and violators will be brought before the student conduct system and may be subject to fines and criminal prosecution. To help us ensure your safety, please report any damaged or missing emergency equipment immediately to the Maintenance hotline at (213) 740-4646.

EMERGENCY EQUIPMENT CHECKS

All emergency alarm systems are tested on a regular basis. The exact date of the tests will be posted and evacuation will not be necessary.

FIRE/EMERGENCY DRILLS

Unannounced fire/emergency drills are held two times a year, once each semester. The drills assist residents in following correct procedures and directions in case of an actual emergency. Evacuations during the drills are mandatory and violators will be brought before the Office of Student Judicial Affairs and Community Standards.

BIKE PARKING

All students who ride or park a bike on campus need to register it with the Department of Public Safety (DPS). By registering your bicycle, you provide DPS with a means of identifying your bike if it is lost, stolen, recovered or impounded.

Be careful when parking your bike. Lock it securely to a rack. Make sure you do not block building entrances or access ramps. If your bike is improperly parked it will be impounded by the Department of Public Safety.

HEALTH AND SAFETY INSPECTIONS

USC Housing Staff will perform room inspections each semester to ensure health and safety standards are being met and to identify potential hazards. Residents will receive advance notification of room inspections.

The inspections will concentrate on the following:

Safety Equipment
- Smoke detectors
- Sprinkler heads
- Security or fire escape grillwork

Fire Hazards
- Frayed and/or overloaded electrical wiring
- Stacks of newspapers or other paper
- Rags in corners, closets or near heaters
- Covered heaters
- Build-up of grease in ovens, broilers, or on stovetops
- Storage of gasoline or other flammable materials, or gas powered vehicle in unit
- Christmas lights on walls or curtain rods

Safety Hazards
- Door closers not working properly
- Hanging objects on curtain rods
- Objects stacked on AC and/or heating units
- AC units not provided by USC Housing
- Windows without screens

Health Hazards
- Missing or broken sliding window stops
- Garbage or food improperly disposed of
- Grimy bathtub or shower surfaces
- Brown paper grocery bags improperly disposed of
- Aluminum cans or glass bottles improperly disposed of
KEYS AND LOCKOUTS
Your keys and USCard are your responsibility and should be carried at all times to avoid being locked out of your room or building. Do not leave them unattended. Do not loan them to anyone. Do not duplicate your key. It is a violation of your housing contract to rekey your door or any door to your building. If your keys are lost or stolen due to negligence, you will be charged for a lock change and replacement of your keys, your roommates’ keys, as well as spare keys for the CSC. There is a minimum charge of $75.00 for each lock change. You will also be charged for a lock change if the original keys are not returned to the CSC at check out. If you lose your USCard, report it immediately to the USCard office, located in the McCarthy Way Parking Structure, phone number: (213) 740-8709.

- If you are locked out during business hours, go to your CSC for assistance.
- If you are locked out after your CSC has closed, call the on-call Resident Assistant (R.A.) for your area at the number posted at your building’s main entrance.
- If you cannot reach the on-call Resident Assistant, contact the Department of Public Safety (DPS) at (213) 740-6000.

Assistance for your first two lock-outs is free. Assistance for the third will incur a charge of $25.00 with the charge for assistance with subsequent lock-outs increasing by $25.00 for each instance. The sixth lock-out may also result in a judicial review. Terms and conditions governing keys for university housing can be found in the “Keys” section on page 13 of the Living Agreement that you agreed to upon accepting your assignment which is available in the forms section of our website at housing.usc.edu.

PERSONAL SAFETY
In all on-campus and USC Village housing buildings, a biometric system is used to limit access to the living areas to residents. Additionally, the Department of Public Safety operates 24 hours.

To look out for their own well-being, all residents should assist with the following safety guidelines:

- Close exterior doors and gates, including any which have been left propped open.
- Keep all interior doors closed and locked; use your dead bolt.
- Be aware of strangers who get on the elevators, walk down the halls, or whom other residents have allowed into a locked building.
- Do not allow strangers to “tailgate” into buildings or parking garages. “Tailgaters” follow closely behind you after you’ve accessed the parking gate or entrance in order to enter on your swipe.
- Report any suspicious activities or people immediately to the Department of Public Safety.
HOW TO REPORT PEST PROBLEMS
To report pest problems, contact the Housing Maintenance office at (213) 740-4646 with a detailed description of the problem. The Housing Maintenance Office is available 24/7. Ecolab handles pest control needs for USC Housing. If you call the Housing Maintenance Office number after hours or on weekends, your call will be handled by a representative who will determine if an Ecolab technician should be notified and will usually be handled the next regular business day.

PEST CONTROL CHEMICALS
Whenever a resident requests pest control action to occur inside the residence, information on what agent was used and any pertinent instructions that Ecolab recommends can be provided.

FURTHER QUESTIONS
If you have further questions, contact your Customer Service Center (CSC), the Housing Services Office at (213) 740-2546 or the Housing Maintenance Office at (213) 740-4646.
ALTERATIONS
Alterations are not permitted in the individual units and/or the buildings. Residents may not remove any fixtures, appliances, equipment or furniture from units or public areas. Residents may not bunk or loft beds themselves and should check with their CSC to see if this can be done in their room once they have moved in.

Painting of rooms and/or public areas is not permitted, except by authorized University personnel. While residents may use 3M Command Strips when decorating their space, their improper removal will result in damage charges.

NON-UNIVERSITY SERVICE PROVIDERS
Residents who are expecting service from a non-University provider, and will not be home to meet the service person, must make the following arrangements with their CSC:

(1) Written authorization for entry from the resident must be given to the CSC and include the following:
   - Resident’s name
   - Resident’s room/apartment number
   - The type of service person to expect (such as “TV repair person”) and the name of the company providing the service
   - The date and time that service is expected.
   - The resident’s signature

(2) The service company must be instructed to come to the Customer Service Center. Service personnel will be turned away if the above arrangements have not been made prior to their arrival.

PETS
Pets are not allowed in USC Housing facilities for legal, health and safety reasons. The only exception is tropical fish in a 10-gallon or smaller tank. Violating this policy will result in student conduct action as well as charges for fumigation, cleaning and damages. Pets are not permitted to “visit” at any time.

SMOKE-FREE ENVIRONMENT POLICY
All University housing facilities are smoke-free environments. This extends to all common areas, including balconies, and the interiors of housing units, even if the resident is the sole occupant.

SOLICITATIONS/POSTING POLICY
To protect resident’s privacy, solicitation is not permitted in University Housing facilities. If you notice solicitors in your building, please notify your Resident Assistant, your CSC or DPS. In accordance with Los Angeles Fire codes, residents are not permitted to post or display on walls or doors, in corridors and in most public areas and bathrooms within USC Housing facilities.

COMMUNICATIONS FROM THE UNIVERSITY
All official e-mail communication to students in University Housing will be sent to their USC e-mail address. Residents will need to check their USC e-mail address for Housing information. Please review the University of Southern California e-mail information listed in the USC SCampus Student Guidebook under University Governance, F-2 which can be found online at http://scampus.usc.edu/.
Once you’ve moved in, it’s time to get your gear hooked up!

**CABLE TV SERVICE**
Cable service is provided in each apartment and residence hall room at no charge. Our service also includes a wide variety of channels, many in HD. This service is already active and ready for you to connect to.

To set up your cable connection, you will need the following:

- Cable-ready TV with a “QAM” tuner.
- Coaxial cable to connect your TV to the wall jack.
- Programming instructions for TV.

Once your TV is connected to the wall jack, be sure to access your set’s Menu function and run a “channel scan” to make sure you will be able to view all the stations. You may need to re-scan periodically to catch updated programming.

For any questions or additional help in setting up your cable connection contact the maintenance hot line at (213) 740-4646 or visit the Housing maintenance website at [http://hsmtma.usc.edu/](http://hsmtma.usc.edu/).

**TELEPHONE SERVICE**
Due to the increasing cost for telephone service and the preference of college students for cell phones, USC no longer provides land line telephone service in rooms and apartments. As lines were de-activated in rooms and apartments a number of phones were installed in public areas for use in emergencies, to dial five digit campus numbers and 911.

If a local telephone line in your room or apartment is necessary, you may have your line reactivated, at your own cost. You can arrange for phone service by contacting Housing Maintenance at (213) 740-4646; a monthly fee will apply.
GETTING CONNECTED (CONT.)

Here’s how to get ResNet connected:

RESNET (Residential Internet)
All USC Housing facilities are equipped with high-speed wireless service. Individual Ethernet connections are available; you will need both an Ethernet card and an Ethernet cable. If you do not have an Ethernet card or cable, you can purchase them at the University Bookstore.

STEP 1: Make sure your USC e-mail is activated:
You probably activated your e-mail account during orientation at the first login website. If you have not already done so, then please visit www.usc.edu/firstlogin. Activation of your account may take from 1 to 2 hours. You will use the username and password that was created with your first login to connect to ResNet. (Note: your username is usually your email address without the “@usc.edu” at the end).

STEP 2: Register your Ethernet card:
If your computer has not connected to the network before, it will need to be registered. To do so, simply plug it into the Ethernet jack provided for you in your room and open your Internet browser. You should be automatically taken to the Network Registration Page. You will enter your USC username and password to register your computer. After registration, your connection should immediately become available.

If you cannot connect:
- Make sure you have an Ethernet port. If it is not built in, make sure that your card is properly installed.
- Check your cord for any damage and make sure that it is plugged into the correct port on your computer. Also, check to see that it is plugged correctly into the wall. Verify that you did not accidentally plug it into the phone jack. The Ethernet jack will be colored, the phone jack will be white. Try disabling any wireless connections. These may interfere with you connecting to ResNet.

If you still cannot connect contact Housing Maintenance for ResNet support at (213) 740-4646.
of USC Housing students think it’s important to address their personal impact on the environment. You can do your part by following the Top Ten Tips below.

TOP TEN TIPS FOR SUSTAINABLE LIVING

1. USE CFL AND LED LIGHT BULBS
   They are more efficient and last up to 25 times longer than incandescent bulbs.

2. TAKE SHORTER SHOWERS
   Shorten your shower by 2 minutes to save 28 gallons per month.

3. BECOME FAMILIAR WITH CAMPUS RECYCLING PRACTICES
   Guidelines can be found in the Housing website.

4. THINK “PRODUCE FIRST” AND EAT LOWER ON THE FOOD CHAIN
   A plant-based diet saves energy, water and natural resources.

5. USE PUBLIC TRANSIT
   USC buses, LA DOT and the Metro can take you where you need to go.

6. KNOW THE GAME DAY ZERO WASTE PROCEDURES
   The Coliseum has been a zero waste venue since 2015.

7. THINK BEFORE YOU PRINT
   And choose double sided printing when possible.

8. SHARE, DONATE, OR SELL UNWANTED ITEMS
   And consider buying recycled items when you need to purchase new stuff.

9. ADJUST TEMPERATURE SEASONALLY
   68 in the winter and 78 in the summer.

10. USE COLD WATER WHEN DOING LAUNDRY
    Extra points for using a drying rack instead of a dryer.

Help reduce these impacts by doing your part and following the steps outlined above. For even more tips, check out our Sustainable Living Guide which can be found on the USC Housing website.

Questions? E-mail uscsust@usc.edu
Your Customer Service Center is your connection for many services provided by USC Housing. Please check this list for the Customer Service Center that is responsible for your building.

### University Park Campus Centers (90089 zip code)

#### Arts & Humanities Residential College
Customer Service Center
Address: 920 W. 37th Pl.
Phone: (213) 740-8860
Fax: (213) 740-4196
E-mail: mailprb@usc.edu

- **Buildings Served:**
  - Arts & Humanities Residential College, 920 W. 37th Pl.

#### International Residential College at Parkside Customer Service Center
Address: 3771 McClintock Avenue
Phone: (213) 740-1941
Fax: (213) 740-3454
E-mail: mailpks@usc.edu

- **Buildings Served:**
  - International Residential College, 3771 McClintock Ave
  - Parkside Apartments, 3730 McClintock Ave

#### New Residential College Customer Service Center
Address: 635 McCarthy Way
Phone: (213) 740-1492
Fax: (213) 740-3381
E-mail: mailevk@usc.edu

- **Buildings Served:**
  - Birnkrant Residential College, 642 W. 34th St.
  - New North Residential College, 635 McCarthy Way
  - University Gateway, 3335 S. Figueroa St.

#### Pardee Customer Service Center
Address: 614 Hellman Way
Phone: (213) 740-3626
Fax: (213) 740-3343
E-mail: mailptd@usc.edu

- **Buildings Served:**
  - Pardee Tower, 614 Hellman Way
  - Marks Tower, 612 Hellman Way

### Central Customer Service Center
620 McCarthy Way
McCarthy Way Parking Structure
Phone: (213) 740-2546 | (800) 872-4632
Fax: (213) 740-8488
Hours: 8:30 A.M. TO 5 P.M.
Monday through Friday
E-mail: housing@usc.edu
Website: housing.usc.edu

### USC Housing Services
(McCarthy Way Parking Structure between New Residential College and Pardee Tower)
USC Village Centers (90089 zip code)

Cale and Irani Residential College  
Customer Service Center  
Address: 929 W. Jefferson Boulevard  
Phone: (213) 764-7906  
E-mail: mailUVS@usc.edu  

Buildings Served:  
• Cale and Irani Residential College

Cowlings and Ilium Residential College  
Customer Service Center  
Address: 3131 S. Hoover Street  
Phone: (213) 764-7909  
E-mail: mailUVN@usc.edu  

Buildings Served:  
• Cowlings and Ilium Residential College

McCarthy Honors College  
Customer Service Center  
Address: 3096 McClintock Avenue  
Phone: (213) 764-7904  
E-mail: mailUVF@usc.edu  

Buildings Served:  
• McCarthy Honors College

McMorrow Residential College  
Customer Service Center  
Address: 835 W. Jefferson Boulevard  
Phone: (213) 764-7907  
E-mail: mailUVV@usc.edu  

Buildings Served:  
• McMorrow Residential College

Nemirovsky and Bohnett Residential College  
Customer Service Center  
Address: 3201 S. Hoover Street  
Phone: (213) 764-7908  
E-mail: mailUVE@usc.edu  

Buildings Served:  
• Nemirovsky and Bohnett Residential College
North University Park
Campus Centers (90007 zip code)

Cardinal Gardens Customer Service Center
Address: 3131 McClintock Avenue
Phone: (213) 743-5200
Fax: (213) 743-1880
• E-mail: mailCAR@usc.edu

Building Served:
• Cardinal Gardens, 3131 McClintock Ave.
• McClintock Apartments, 1076 and 1082 W. 30th St.
• Webb Tower, 1015 W. 34th St.

Century Customer Service Center
Address: 3115 Orchard St.
Phone: (213) 821-8400
Fax: (213) 821-8422
E-mail: mailCAP@usc.edu

Buildings Served:
• Century, 3115 Orchard St.
• Helena, 1220 W. 28th St.
• La Sorbonne, 1170 W. 31st St.
• Terrace, 1275 W. 29th St.
• University Regent, 1219 W. 27th St.

Sierra Customer Service Center
Address: 2638 Portland Street
Phone: (213) 743-5277
Fax: (213) 743-1865
E-mail: mailFSA@usc.edu

Buildings Served:
• Annenberg House, 711 W. 27th St.
• Centennial, 2390 Portland St.
• Fairmont, 2629 Portland St.
• Founders, 2610 Portland St.
• Manor, 2636 Portland St.
• Max Kade, 2718 S. Hoover St.
• Pacific, 2637 Severance St.
• Regal Trojan, 870 W. Adams Blvd.
• Severance St. Apts., 2630 Severance St.
• Sierra, 2638 Portland St.
• Troyland, 955-959 W. Adams Blvd.
• Twin Palms, 2635 Portland St.
• Vista, 2701 Severance St.

Troy Customer Service Center
Address: 3025 Royal Street
Phone: (213) 743-5288
Fax: (213) 743-1877
E-mail: mailTRH@usc.edu

Buildings Served:
• Bel Air, 1124 W. 29th St.
• Cardinal ’N Gold, 737 W. 30th St.
• Regent, 1138 W. 29th St.
• Seven Gables, 620 W. 30th St.
• Stardust, 634 W. 27th St.
• Sunset, 1144 W. 29th St.
• Troy East, 3025 Royal St.
• Troy Hall, 3025 Royal St.
• Veterans’ Housing, 725, 727 and 731 W. 32nd St.
• Windsor, 1149 W. 28th St.
## ADDITIONAL SERVICES

### BANKS
- **Bank of America ATM**
  Tutor Campus Center
- **CitiBank**
  3615 S. Vermont
  (323) 373-3364
- **Wells Fargo**
  141 W. Adams
  (Adams and Broadway)
  (213) 745-7208
- **USC Credit Union**
  Student Union 106
  Tutor Campus Center
  (213) 821-7100
- **Chase Bank and ATM**
  3335 S. Figueroa Street, Suite C
  (213) 745-7928

### US POST OFFICE
- **Dockweiler Station**
  3585 S. Vermont Ave.
  (323) 731-9458
- **The Mail Stop** (on-campus)
  McCarthy Way Parking Structure (PSX)
  (213) 740-2467

### GROCERY STORES
- **Smart & Final**
  3607 Vermont
  (323) 733-5875
- **Ralphs**
  2600 Vermont Ave
  (Vermont & Adams)
  (323) 732-3863

### PHARMACIES
- **USC Pharmacy**
  Student Union Building
  (213) 740-2738
- **CVS**
  3335 S. Figueroa, Unit Q
  (213) 742-6765

### AIRPORTS
- **Los Angeles International Airport (LAX)**
  1 World Way
  Los Angeles, CA 90045
  (855) 463-5252
  Information
  www.lawa.org
- **Burbank Bob Hope Airport (BUR)**
  2627 N. Hollywood Way
  Burbank, CA 91505
  (818) 840-8840
  www.burbankairport.com
- **Long Beach Airport (LGB)**
  4100 E. Donald Douglas Drive
  Long Beach, CA 90808
  (562) 570-2600
  www.lgb.org

### AIRPORT TRANSPORTATION
- **Prime Time Shuttle**
  (800) 733-8267
  www.primetimeshuttle.com
- **Super Shuttle**
  (800) 258-3826
  www.supershuttle.com

### CAR RENTAL
- **Maven**
  (844) 446-2836
  transnet.usc.edu

### TRAIN/BUS
- **Amtrak (Train)**
  Union Station
  800 N. Alameda St.
  Los Angeles, CA, 90012
  (800) 872-7245
  www.amtrak.com
- **Greyhound Bus Lines**
  1716 East 7th Street
  Los Angeles, CA, 90021
  (213) 629-8401
  www.greyhound.com
- **L.A. Department of Transportation**
  DASH (Downtown Area Shuttle)
  (213) 808-2273
  Information
  www.ladottransit.com
- **L.A. Metro**
  MTA Bus lines and light rail
  (Expo Line station is located adjacent to campus on Exposition Blvd)
  (323) 466-3876
  www.metro.net

### USC Village
- **Bank of America**
  Financial services
- **Trader Joe’s**
  Specialty groceries
- **Amazon@USC Village**
  Amazon pick-up location
- **Target Express**
  Household items, groceries, clothing and CVS Pharmacy
- **FedEx Office**
  Mailing services
USEFUL PHONE NUMBERS

**USC Transportation** (Parking and USC Buses)  
(213) 740-3575

**Campus Cruiser** (Local Area Transportation)  
(213) 740-4911

**USC Bookstore** (Books, Clothing and Supplies)  
(213) 740-5200

**USCard** (Meal Plans and Discretionary)  
(213) 740-8709

**Residential Education** (Residential Life and Activities)  
(213) 740-2080

**Department of Public Safety**  
(Security Matters)  
(213) 740-6000  
(Emergency)  
(213) 740-4321

**Lost & Found** (Lost Items)  
(213) 740-5519

**Health Center** (Medical and Counseling Services)  
(213) 740-9355

**Maintenance Hotline** (Repairs and Work Orders)  
(213) 740-4646
### USC HOUSING LOCATIONS IN THE UNIVERSITY PARK AREA

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